



Troxler Electronic Laboratories Privacy Policy
Version 2 – March 31, 2009
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Troxler takes your privacy very seriously. Please read the information below to learn more about our policies regarding your personal information. Troxler reserves the right to update this policy periodically. Please revisit this page frequently to learn of our updates.

1. Policy Coverage –

In order to conduct business, Troxler gathers certain personal information such as: a) first and last name; b) home or business physical address; c) email address(es); d) telephone, fax and/or mobile numbers; e) information necessary to process sales (ecommerce) including credit card numbers, account information, shipping addresses in addition to all other information listed previously; f) any other method of contact physical or electronic/online not aforementioned. Troxler is not responsible for any information gathered/encountered on the internet while not on our website.

2. Information Gathered –

Troxler Electronic Labs provides quote request forms, shipping forms, order forms, signup forms for training classes and a complete ecommerce site where Troxler products are sold online. Troxler will not trade, sell, rent or otherwise provide any information gathered to any third party; however, if Troxler Electronic Labs is required by law to provide information to the appropriate governmental entity, Troxler will do so.

3. How Troxler Uses Information Gathered –

Troxler uses information gathered thusly:

- a) Requests for quote and/or product information are used only to respond to quote and/or product information requests
- b) Shipping form information is used only for shipping products
- c) Order form information is used only for ordering products/services
- d) Training class information is used only for training class sign up
- e) Information from our ecommerce site is used only to process orders placed on our ecommerce site
- f) Information gathered over the phone is used to execute requests made over the phone

Troxler keeps a general database of all requests and may use this data to send, either electronically or through traditional mail, company and/or product information such as equipment and/or service specials. Troxler may also use this data to solicit feedback from customers in an effort to serve them better. If you do not wish to be contacted by Troxler, please call us at 1-877-Troxler.

4. Security –

Troxler uses VeriSign for credit card payment on its ecommerce website, meaning your information is encrypted while traveling the internet. Further, only certain Troxler associates who would need your contact information for specific purposes are able to access it.

Troxler reserves the right to change this Policy without prior notice. This privacy policy is effective April 2, 2009.