



Troxler Radiation Monitoring Services
A division of Troxler Electronic Laboratories, Inc
Box 12057 ♦ 3008 Cornwallis Rd ♦ Research Triangle Park, NC 27709
Tel: (877) 876-9537 ♦ Fax: (866) 391-2759 ♦ www.troxlerlabs.com

UNDERSTANDING YOUR BADGE SERVICE BILL

The following descriptions may appear on badge service invoices and credit memos for various services provided.

- **Regular Processing** - Charge for badge service for the upcoming billing period. The number of badges x the number of monitoring periods and the period of time will be shown. (e.g. 9 Badges x 4 QTR) Applicable details, such as the number of badges x number of periods, person's name, monitoring period, etc., will be shown under Comments.
- **Late/Lost Badge** - Charge for a late returned or lost TLD badge. The employee name and badge ID should be shown.
- **Damaged Badge** - Charge for a damaged TLD.
- **Add Processing** - Charge for processing for employees added during the previous billing period after the last invoice. The number of monitoring periods will be shown in the quantity column.
- **Partial Assignment** – Charge for making a non-scheduled badge shipment for a new employee.
- **Dose Adjustment** - Charge for a customer requested dose estimate entry in an employee record for a monitoring period (e.g., when an employee loses a badge). Badge number and monitoring period should be shown.
- **Rush Order** - Charge for expedited preparation and shipping of a badge for a new employee.
- **Early Deactivation** - Charge for early deactivation of customer account before the end of the annual contract period.
- **Drop Employee** - Credits for badges not yet issued when an employee is deactivated.
- **Emergency Processing** - Charge for expedited processing of TLD badge.
- **Individual Exposure Report** - Charge for individual exposure reports.
- **Duplicate Exposure Report** - Charge for duplicate exposure report.